

February 1, 2022

Dear Patient,

We are writing to inform you of a change in our insurance network participation as of February 1, 2022. We will still accept your insurance, but we will no longer be considered in-network.

This decision was made because of our desire to put your care and our wish to be your doctor ahead of the insurance company's paperwork and contractual requirements. Indeed, we always want to put your care first. Unfortunately, insurance companies now consider me a "provider" and not a doctor, which is why I am no longer considered in-network. As an in-network doctor, I am forced to treat you (my patients) according to insurance company rules, rather than according to your treatment needs or even how you want to be treated. However, as an out of network provider, I can tailor your treatment to suit you and your individual needs. To help you navigate this change, please ask for a pre-determination if you would like to know what your visit will cost before beginning treatment.

This change will show in slightly different rates for your portion of care. We have researched this carefully in arriving at our decision and we do feel the additional burden is small compared to the freedom and significantly increased benefits that this change affords us both. We want to thank you for your loyalty, and we will be extending a 5% cash discount to all patients. We accept all major credit cards, checks, and cash. We also offer financing through CareCredit.

If you have questions, please do not hesitate to contact us at (517) 851-8902. We appreciate you trusting us with your dental health needs in the past and we look forward to continuing to help you for many years to come.

Sincerely,

Jourash Daoud, DDS

White Oak Dental

[Whiteoak-dental.com](http://Whiteoak-dental.com)

(517) 851-8902